ScentAir Breeze™
User Manual

scentair®

CONGRATULATIONS ON YOUR NEW SCENTAIR BREEZE

The ScentAir Breeze is a vertical atomization device. That means it turns fragrance oil held in the bluefragrance cartridge into a vapor that covers an area of up to 2000 square feet. Plus, it's completely self-service and very easy to set up. This product guide walks you through setting up your device, changing the fragrance cartridge, and managing the connected settings. Plus, tips to make using the ScentAir Breeze even easier.

We're thrilled you've chosen the ScentAir Breeze for your place of business. We are confident it will help youcreate a memorable experience for your team and visitors.

PRODUCT GUIDE INDEX

WHAT'S IN THE BOX?

ScentAir Breeze System

Power Supply

Product Guide

ARRIVING IN A SEPARATE BOX

Fragrance Cartridge

TIP: Be sure to replace your old the fragrance cartridge when you receive the new one. For moreinformation about your ScentAir Breeze subscription, please call Customer Service at 1-866-723-6824.

SAFETY TIPS AND PRECAUTIONS

When using the ScentAir Breeze, please follow these guidelines to prevent spills and injury.

REMEMBER

- The fragrance cartridge contains oil that can damage wood surfaces if spilled.

ALWAYS

- Secure the device with both hands and keep it upright when moving it.
- Set the device on a stable, level surface, like a shelf, table, or desk.
- Set the device at least 24 inches below the ceiling or any other vertical surface that thedevice may be under.
- Set the device at least 12 inches away from any vertical surface such as windows, walls, orcurtains.
- Keep the fragrance oil away from and out of your eyes. Should oil get into your eyes, flushwith water immediately, and contact your healthcare professional.
- Keep the device out of reach of small children and away from pets.

NEVER

- Take the device apart or attempt to repair the device yourself. In the event of a problem, please contact our Technical Services at 1-866-723-6824.
- Pour water into the fragrance cartridge or mix the fragrance with any other liquids.
- Tilt, move, empty, or refill the device while it's in operation.
- Cover the device with an object or material while the device is in use.
- Consume the fragrance oil or place the fragrance cartridge where someone else may accidentally consume the fragrance oil.

PLACING YOUR SCENTAIR BREEZE

Follow these DOs and DON'Ts to choose a place for your device:

DO set the device

- On a level surface, like a table or desk.

- Where it can't be knocked over.

- At least 6-12 inches from a vertical surface, like a wall, window treatment, or piece offurniture, to prevent possible oil stains from the fragrance spray.

- In a location central to your place of business to ensure the fragrance is dispersed evenlythroughout the area of reach. Remember, the fragrance can reach an area of up to 2000square feet.

DON'T set the device

- On the floor.

- On an uneven surface.

- Within 6 inches of a vertical surface.

- Within 24 inches of a ceiling or other horizontal surface above the device.

SETTING UP YOUR SCENTAIR BREEZE

1. ***Remove the device from the box.***

2. ***Insert the provided plug into the back of your device.***
   Do not plug in your device into a wall outlet until all
   steps have been completed.

3. ***Set the device on a level surface.***

4. ***Remove the device lid.***
   Turn the lid counterclockwise (to the left) to unlock.

5. ***Set the device lid aside.***
   The hose should not be removed, as it connects the device lid
   tothe pump located within your device.

6. ***Remove the fragrance cartridge from its box.***
   Set the cartridge on a level surface. The fragrance
   cartridgecontains oil that can damage surfaces if
   spilled.

7. *Carefully remove the fragrance cartridge lid.*

8. *Carefully screw your fragrance cartridge into your ScentAir Breeze Lid.* Be sure to keep the fragrance cartridge level to prevent spilling the fragrance oil.

9. *Place and lock device lid onto device.*
Set the device lid so that fragrance cartridge sits in the center of thedevice. Tighten the lid by turning it clockwise (to the right) until you feel the lid click into a locked position.

10. **Turn the device on by plugging it into a standard outlet.**

11. *Finally, you will want to decide how you plan to control your new ScentAir Breeze:*

- Manually
- Bluetooth with the ScentAir App
- Wi-Fi with the ScentAir App
- Wi-Fi via ScentConnect.com
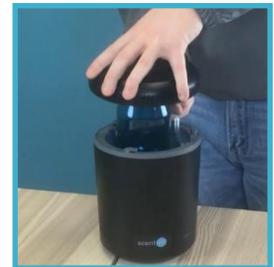
NOTE: Manual operations will begin automatically. Connecting to Bluetooth or Wi-Fi via the ScentAir smartphone app is recommended to leverage the full scheduling features.

UNDERSTANDING THE LED LIGHTS

The lighted LED indicators on the bottom of the ScentAir Breeze signal the status of your device: **Power, Schedule, and Wi-Fi connectivity**.

Power: O *GREEN LED Light*
- Off - No power is flowing to the device.
- Blinking – The device is currently downloading a firmware update.
- Solid – Power is flowing to the device. **Default from Factory.**

Schedule: O *ORANGE LED Light*
- Off – No events is currently running.
- Slow Pulsing – The device has been paused.
- Fast Pulsing – The device is in a resting cycle of a schedule. **Default from Factory.**
- Solid – A scheduled Event is running.

Wi-Fi: O *BLUE LED Light*
- Off – The device is not connected to Wi-Fi. **Default from Factory.**
- Slow Pulsing – The device has a saved network and is searching for a Wi-Fi connection.
- Fast Pulsing – The device is connected to your local Wi-Fi, but not online.
- Solid – The device is online and connected to a Wi-Fi network

MANAGING YOUR SETTINGS MANUALLY

The buttons on the back of the ScentAir Breeze allow you to change your device settings manuallywith the click of a button. The selected setting is pushed to ScentConnect after 5 seconds if Wi-Fi isset-up and on.

PAUSE FAN

Holding down the Pause button for **5-SECONDS** pauses your device for 60 minutes. After 60 minutes, the device will resume its previously set schedule or settings. To un-pause manually, hold down the pause button for another 5-seconds.

MANUAL SCHEDULES

By pressing the Pause bottom **quickly 1, 2, or 3 times** you can cycle through the Breeze default manual schedule settings. When not connected to Bluetooth or Wi-Fi the Breeze will run on **one of three default 24/7 schedules:**

- **Low** = device will run in 40 second increments, a total of 10 minutes per hour
  (pause LED will blink once) **The factory default schedule is Low.**

- **Medium** = device will run in 1 min 20 seconds increments, for a total 20 min per hour
  (LED will blink twice)

- **High** = device will run in 2 min increments, for a total 30 min per hour
  (LED will blink three times)

NOTE: Once connected to Wi-Fi or Bluetooth the offline manual schedules will no longer be available. If your device goes offline after being connected to Wi-Fi or Bluetooth at least once, it will use your saved schedules set when connected to operate offline.

FAN SPEED

The Fan Speed button controls the speed of the fan, which determines how far your fragrance will diffuse. The fan speed can be set to 20%, 60%, and 100% through the fan button on the back of your Breeze. **The factory default fan speed Is Medium (60%).**

USING THE SCENTAIR APP

The ScentAir smartphone app can be used to connect via Bluetooth or Wi-Fi.

- **Bluetooth** is the easiest connection option, best for quick one-to-one device controls when you are near your device (~15 feet or closer). Bluetooth allows for up to 6 different schedules.

- **Wi-Fi** connectivity allows you to control your device(s) from anywhere, even when you are away. Wi-Fi connection is also required to enable the more advanced Google & Alexa voice features. Wi-Fi allows for up to 14 different schedules.

The ScentAir smartphone app is free and easy to download from the Google Play store and the Apple App Store. **Simply search ScentAir.**

CONNECTING VIA BLUETOOTH

1. Ensure your device is plugged in and powered on.

2. Download the ScentAir app from the Google Play or Apple App store

   - Select the Bluetooth option within the app.

   - The app will instantly start scanning for available ScentAir Bluetooth devices

   - Select your ScentAir Breeze

3. **Congratulations!** You are now connected to your ScentAir Breeze.

BLUETOOTH CONNECTION TIPS

- If you have more than one device, you can know which device you are wanting to connect to by matching the MAC address listed within the app to the MAC address printed on the bottom of your device. Once you pair the App and your device you can customize the name for easy identification in the future.

- Bluetooth is a close proximity technology. It is recommended you be no further than 15 feet away from your device when trying to operate it using Bluetooth controls.

CONNECTING TO YOUR WI-FI NETWORK

1. Ensure your device is plugged in and powered on.

2. Download the ScentAir app from the Google Play or Apple App store

   - Follow the Wi-Fi account creation option within the app.

   - You will be prompted to "Add Device". If you are not, select the "+" icon.

   - Enter your local Network Name & Password.

   - Name your device anything you want (ex: lobby, sales floor)

3. **Congratulations!** You are now connected to your local Wi-Fi network.

WI-FI CONNECTION TIPS

- For optimal security, we recommend connecting your ScentAir device on a secure, **password-protected Wi-Fi network** that does not change frequently – not on an open network connection.

- ScentAir devices use Wi-Fi specifications 802.11b/g/n and operate using the frequency range: **2.4 GHz.**

- ScentAir devices will not function on a 5 GHz frequency range.

- You can erase a saved Wi-Fi network by holding down the PAUSE button for 15 seconds.

CONNECTING TO GOOGLE ASSISTANT & AMAZON ALEXA

GOOGLE ASSISTANT

- **Reminder:** Your ScentAir Breeze must be connected to Wi-Fi to activate this feature
- You must have the Google Home app on your mobile device
- From the Google Home "Home Page" Select the + symbol
- From the menu select "Set Up Device"
- On the next screen select "Works with Google"
- Once on the Home control screen, search for ScentAir
- Selecting ScentAir will open a portal to input your login credentials
- You will see a screen to return to the Google Home app after the credentials have been authenticated
- Any devices currently set up with ScentAir will show up automatically
- **Congratulations!** You can now control the device via Google Home

Note: Within the Google Home app, your ScentAir device is shown as a default "Fragrance Diffuser" icon.

Setting A Room (optional)

- *You can also add your ScentAir device to a specific room*
- *Select the device and click "add to room"*
- *Then select a room from the predefined defaults, or create a custom room*

⬤ *AMAZON ALEXA*

- **Reminder:** Your ScentAir Breeze must be connected to Wi-Fi to activate this feature
- You must have the Alexa app on your mobile device
- From the Alexa App home page, select "Browse Skills"
- Once on the Skills and Games page, search for ScentAir and select it
- On the ScentAir page, select Enable to Use.
- This will open a portal to allow you to connect your ScentAir app
- Once you input your login credentials, you will be navigated back to the Alexa app, where you will be given the option to add a device
- Clicking on Add Device will search for their new ScentAir device
- Once the device is displayed, you can select it and add it as a device
- **Congratulations!** You can now control the device via Alexa

MANAGING YOUR SCENTAIR BREEZE VIA SCENTCONNECT.COM

ScentConnect is a cloud-based platform that lets you program and manage your ScentAir Breeze directly from just about any internet-connected device, anytime, anywhere.

To manage your ScentAir Breeze with ScentConnect.com, you need to connect your device to Wi-Fi using the ScentAir smartphone app – simply select the **Enterprise Setup** option at the bottom of the app home screen and follow the onscreen prompts.
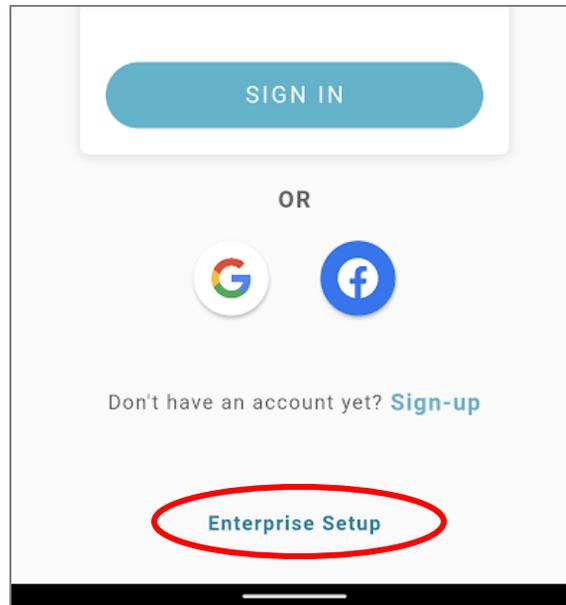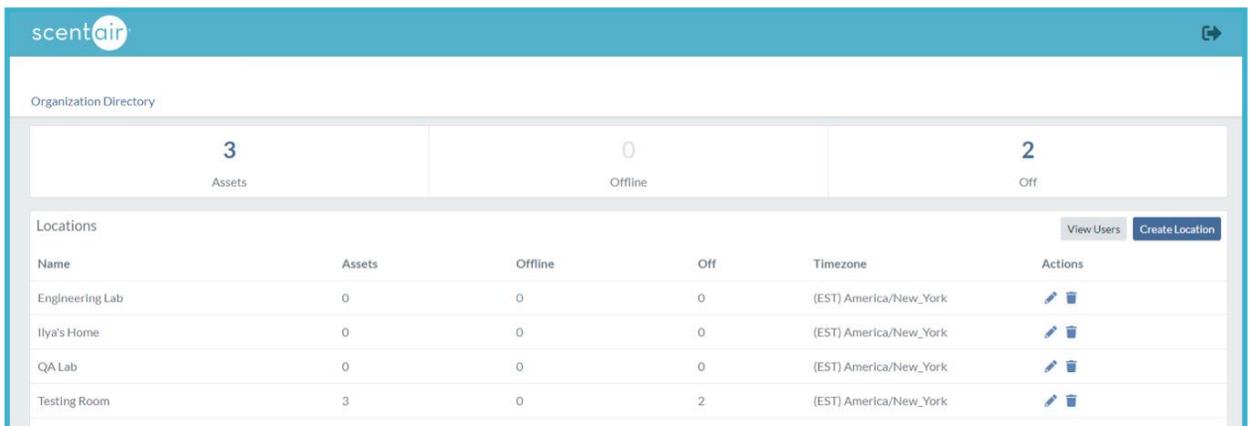
ACCESSING THE SCENTCONNECT PLATFORM

To access the ScentConnect platform, simply log in to ScentConnect.com using the credentials we provided you by email. If you don't have or can't find your ScentConnect login information, call us.We'll set you up with the information you need.

NAVIGATING THE SCENTCONNECT PLATFORM

This ScentConnect Platform offers three dashboard views: Organization, Location, and Asset. Here'sa summary of what each dashboard is and what you can do from each dashboard.

ORGANIZATION DASHBOARD

The Organization Dashboard displays the name of your organization and offers an overview of thelocations at which your organization has ScentAir devices or assets, the number of assets at each location and the status of those assets. To view detailed information about an asset at a specific location, simply click the location name to access the Location Dashboard.
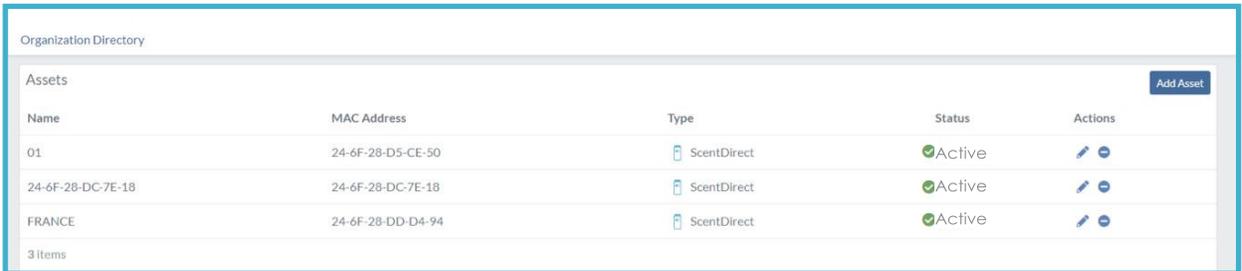
What You Can Do

ScentConnect offers three access levels: Manager, Operator, and Viewer. Users with manager or operator access can edit an asset.

- **Manager** - Users with manager access can edit device settings and can create, modify, or delete locations and users.

- **Operator** - Users with operator access can edit device settings.

- **Viewer** - Users with viewer access can view device settings, but they can't make changes.

LOCATION DASHBOARD

The Location Dashboard displays the name, MAC address, device type, and status of each asset inthe selected location. To view detailed information about an asset, click the asset name to access the Asset Dashboard

Organization Directory				
Assets				Add Asset
Name	MAC Address	Type	Status	Actions
01	24-6F-28-D5-CE-50	ScentDirect	✓Active	✏ ➖
24-6F-28-DC-7E-18	24-6F-28-DC-7E-18	ScentDirect	✓Active	✏ ➖
FRANCE	24-6F-28-DD-D4-94	ScentDirect	✓Active	✏ ➖
3 items				

ASSET DASHBOARD

The Asset Dashboard displays the asset details, configuration, and schedule for the selected asset. From the Asset Dashboard, users with manager or operator access can view asset details, modify asset configuration, and create, modify, or delete a Scent Event.

ASSET DETAILS

The Asset Details section displays the MAC address, status, configuration changes, and last synced time of theselected asset. The asset should display as Active and Synced.

ASSET CONFIGURATION

The Configuration section displays the pump speed and fan speed and lets you adjust each for maximum scenting.

Intensity Levels (controlled by the pump) adjust the amount of fragrance being atomized and does not change between scheduled events. You may choose from three speeds: 1 (low), 2 (medium), and 3 (high).

Fan Speed controls the distance the fragrance travels from the system and range from 1 to 10 with higher levels pushing fragrance further from the device. If you change the fan speed manually on your device, you may choose from four speeds: 1, 4, 7, and 10.
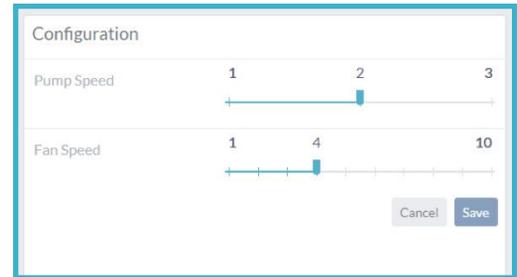
ASSET SCHEDULE

The Asset Schedule section lets you schedule and manage Scent Events. You may program up to 14 events for each asset and each event can be set to occur on multiple days of the week.

If the device ever displays an offline status, the first event listed in the schedule will run until a connection is re-established.
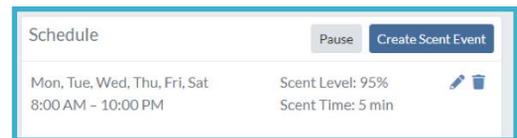
Create a New Scent Event

Users with manager or operator access can create Scent Events with different intensities, start andend times, and scent levels or modify existing Scent Events. **Here's how:**

1. Starting at the Location Dashboard, select a location and then the asset you'd like tomanage.

2. On the Asset Dashboard, select Create Scent Event.

3. Select the Occurrence (start and end time and days of the week), Scent Level, and ScentTime for the event.

4. Select Create.

Modify an Existing Scent Event

1. Starting on the Asset Dashboard, select the pencil icon to the right of the event you'd liketo modify.

2. Choose the Occurrence (start and end time and days of the week), Scent Level, andScent Time for the event.

3. Select Update.

REPLACING YOUR FRAGRANCE CARTRIDGE

You should know three things before you begin:

- **Never** pick up or move the device while replacing the fragrance cartridge.
- **Always** keep the device vertically upright.
- **Be Cautious** as the fragrance oil can damage wood surfaces if spilled.

Follow these instructions to replace the fragrance cartridge safely.

1. *Remove the device lid.*
   Turn the lid counterclockwise (to the left) to unlock and remove it.

2. *Carefully unscrew the fragrance cartridge from your device lid* attached to the underside of the device lid.

3. *Set the old fragrance cartridge aside for disposal.*

4. *Remove the fragrance cartridge from its box.* Set the cartridge on a level surface.

5. *Carefully remove the cartridge lid* **and set it aside for disposal.**

6. *Screw the fragrance cartridge into the device lid* **on the underside of the device lid.** Be sure tokeep the fragrance cartridge level to prevent spilling the fragrance oil.

7. *Place and lock device lid onto the device.*
   Set the device lid so that fragrance cartridge sits in the center of the device. Tighten the lid byturning it clockwise (to the right) until you feel the lid click into a locked position.
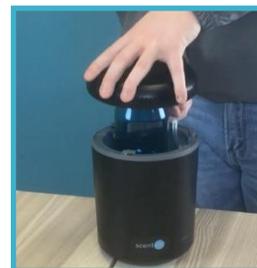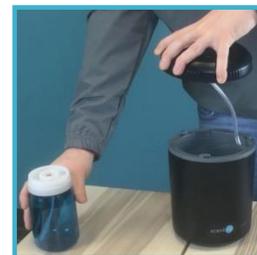
UNDERSTANDING YOUR SCENTAIR BREEZE SETTINGS

The ScentAir Breeze diffuses fragrance based on three unique settings: Events, Pump Speed, and Fan Speed. You can program up to **14 Events** and set each Event to occur on multiple days of the week, and combine, add, delete, review, or change Events.

EVENTS

An Event, also called a Scent Event, refers simply to the moment(s) fragrance is diffused by the device into a space. You can set an event by specifying three attributes for that event: **Days of the Week, On Time, and Off Time.**

**Days of the Week** -- The specific days or combination of days the system will operate an Event.

On Time – The time of day the Event will start to cycle on the scheduled day(s) of the week. You can also specify:

Scent Time - The combined length of the active and resting cycle as measured in minutes.

Scent Level - The percentage of Scent Time that will be active in the Event cycle. A higher scent level means greater fragrance intensity.

Off Time - The time of day the Event will cease to cycle on the scheduled day(s) of the week.

To the right is an example of an Event with a On Time of 9 am, an Off Time of 5 pm, and a Scent Time of about 4 hours.
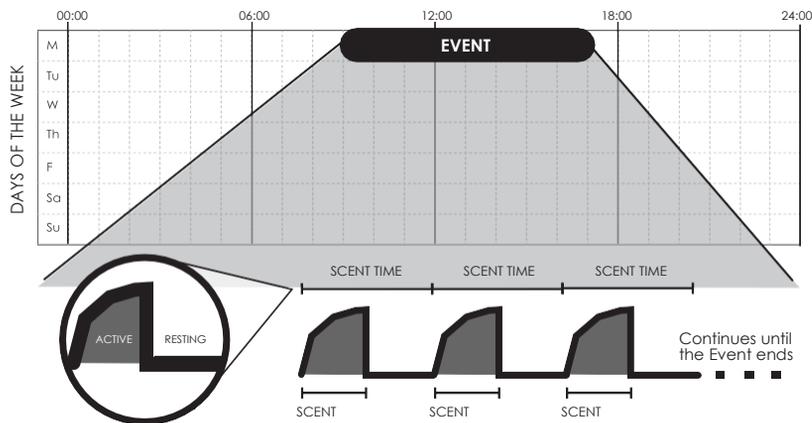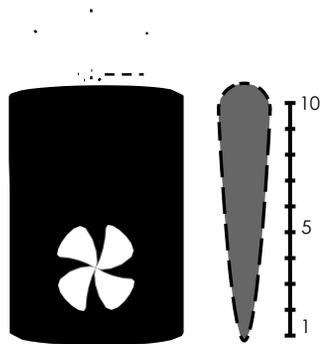
PUMP AND FAN SPEEDS

Pump Speed and Fan Speed settings are independent of programmed Events. That means the settingsfor each will be used for every programmed Event.

Pump Speed controls the maximum quantity of fragrance available to be diffused from the system.The higher the speed, the greater the fragrance intensity.
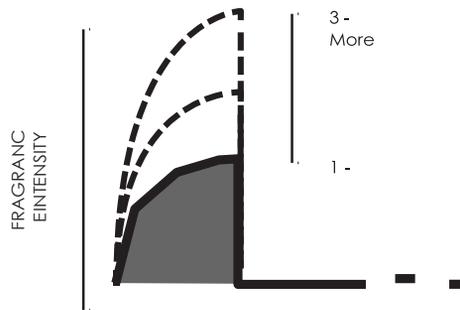
Fan Speed assists in pushing fragrance away from the system and into the natural airflow of yourbusiness space. The higher the speed, the further the fragrance is pushed into the space.

QUICK-HELP

SCENTAIR BREEZE

TOPIC	QUESTION	ANSWER
Buttons	Why aren't the manual buttons working?	First, perform a soft reset by unplugging your device. Wait 30 seconds, then plugging the device back in. Second, you can perform a hard software reset **by pressing and holding the PAUSE button down for 30 seconds.** This will force the device to restart.
Bottom Panel LED Lights	Why do I see a blue LED on the bottom of my device?	The blue LED indicates that the system is connected to Wi-Fi. You will only see this light if your device has been connected to a Wi-Fi network. To erase the Wi-Fi network (for example, if you need to connect it to a new network) **hold down the Pause button for 12 seconds.**
Fragrance	Why don't I smell any fragrance?	1. First, make sure the fragrance cartridge contains fragrance oil. If not, change the cartridge. 2. Next, confirm that air is coming out of the top of the device when the pump and fan are running. If not, make sure the device is on. 3. Try increasing the pump speed by pressing the Intensity button. 4. If you still aren't able to smell any fragrance, please call ScentAir Technical Services.

TOPIC	QUESTION	ANSWER
Wi-Fi	Why can't I connect to the company Wi-Fi network?	Confirm that your Wi-Fi network is secure, and password protected. Confirm the correct password is being used, including capitalization or special characters. Finally, check that the Wi-Fi signal strength is good. If the Wi-Fi signal is weak, consider moving the device to another location.
	My Wi-Fi credentials changed. How do I change them on my ScentAir device?	Hold the PAUSE button for 15 seconds while the device is powered on. Then, reconnect to Wi-Fi by following the instructions in this user manual.
	The device is displaying an OFFLINE status. What do I do?	1. Make sure your local network is working properly. 2. Try re-establishing your Wi-Fi connection.
	Can I use my ScentAirBreeze without being connected tomy company Wi-Fi network?	Wi-Fi connectivity is required for advanced scheduling and controlfeatures. If never connected to Wi-Fi the ScentAir Breeze will run adefault 24/7 factory schedule.

SCENTAIR CONTACT INFORMATION

US & Canada
customercare@scentair.com
866.723.6824
ScentAir.com

ScentAir Netherlands
infoNL@scentair.com
+31 102 236 264
ScentAir.nl

Germany
infoDE@scentair.com
+49 30 5444 9120
ScentAir.de

France / Spain / Switzerland
customercareEMEA@scentair.com
+33 5 62 57 63 20
ScentAir.fr
ScentAir.es
ScentAir.ch

UK
customerserviceuk@scentair.com
+01628 601650
ScentAir.com/en-gb

Hong Kong
customercareapac@scentair.com
+852 3563 5566
ScentAir.hk

Australia
customercareapac@scentair.com
+61 0 3 9042 9494
ScentAir.com/en-au

Japan
customercareapac@scentair.com
+81 3 6550 8759
ScentAir.jp

China
customercareapac@scentair.com
+86 21 3363 3570
ScentAir.com/zh-cn

ABOUT SCENTAIR

ScentAir Technologies, LLC., privately held and founded in 1994, provides best-in-class ambient scent marketing solutions to many of the world's most recognized brands. As the global leader in olfactory marketing, the Company creates memorable impressions for both small businesses and global enterprises, elevating their customer experience through the power of scent. Based in Charlotte, NC, USA, and corporate offices in the United Kingdom, France, Netherlands, China, Hong Kong, and Australia. The Company's 425+ global team members service customers in 119 countries through its dedicated global supply chain and manufacturing operations in North America, Europe, and Asia. ScentAir is committed to the creation of customized scent strategies that boost clients' brand sentiments, customer loyalty, and sales. To learn more, go to ScentAir.com.

scentair®

Do not discard
U.S. Patent Pending
© ScentAir